

PORSCHE



Keep the trust.
Preserve the dream.

Porsche Warranty Extension.

We can't foresee the future. But we can guarantee its quality.

It's not just a sports car. It's your Porsche. You've invested in this vehicle, and just like any other asset, it's an investment you'll want to protect.

Your new or Porsche Approved Pre-Owned vehicle came with a factory warranty giving you reassurance of your Porsche's quality. You can take the same peace of mind with you in the long life of your Porsche by extending your warranty.

You may elect to extend your existing Porsche warranty for up to 15 years, so you can look forward to many thousands of kilometres of stress-free driving pleasure from your Porsche. That's something that you clearly don't want to miss.



Almost out of warranty doesn't mean out of options. Porsche Warranty Extension.

Your ability to extend your Porsche warranty is available on qualifying Porsche vehicles aged between one and fourteen years provided the total mileage is less than 200,000 km. Each warranty extension is available for 12, 24 or 48 month terms (to a maximum of 15 years) and is accepted by Official Porsche Centres throughout Australia and, in fact, the world. You may extend your Porsche warranty more than once.

Provided your vehicle passes the technical inspection, extending your warranty is easy. Simply contact your Service Consultant at your preferred Official Porsche Centre. If you have recently had your Porsche serviced at an Official

Porsche Centre, your Service Consultant may even be able to extend your warranty over the phone without the need for an additional inspection.

Should you choose to sell your Porsche privately, the warranty extension and the ability to further extend is transferable to the new owner,* and this may add to the attractiveness of your Porsche to prospective purchasers.

If your vehicle's policy has expired, provided the ownership of the vehicle has not changed, the policy can also be extended once the vehicle has passed the technical inspection and any faults detected repaired using Porsche Genuine Parts.



*The warranty is not transferable to a sport driving school, licensed motor vehicle dealers acquiring the vehicle for the purpose of resale, rental car entities or businesses whose purpose is transporting passengers.

Transparency.

After all, what is a relationship without trust?

Like your car, we want to ensure your Porsche Warranty Extension also stands for reliability and trust. It removes any doubt regarding coverage of defects as your vehicle ages. We believe it provides complete peace of mind that the quality of your Porsche is guaranteed and maintained with very few exclusions (wear and tear exclusions as listed overleaf).

Importantly, any Porsche Warranty Extension is in addition to your rights under the Australian Consumer Law (ACL) in particular your "consumer guarantee" rights. These rights are not excluded, restricted or modified by this warranty. Certain rights under the ACL also apply to second hand vehicles although age, mileage, price and condition of the vehicle will be relevant



to assessing whether the consumer guarantees apply and any remedy available.

We want you to enjoy your Porsche throughout its entire life so that it can become a classic. That's why we offer our warranty extension for up to 15 years after the initial purchase of your new Porsche along with the ability to transfer it to the next owner.*

Provided the coverage is continuous, the ability to extend the warranty is also transferable to the second, third or subsequent number of owners to follow so that they can enjoy the peace of mind as well. If you decide to sell your car privately, the features of the Porsche Warranty Extension may add to the attractiveness of your Porsche to prospective purchasers.



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Our commitment.

Level of cover.

Except for the wear and tear items listed below which are excluded from this warranty, the Porsche Warranty Extension covers the entire vehicle including the following vehicle components:

- Engine, electric motor, High Voltage (HV) battery.
- Power train and transmission.
- Suspension and steering.
- Brake system.
- Heating and air conditioning.
- Electrics.
- Xenon and LED lamps.
- Body.

The following wear and tear components or units of a vehicle are excluded:

- Spark plugs, drive belt including drive belt deflection roller and tensioner.
- Clutch disc and pressure plate.

- Shock absorbers, tyres, tyre sealant, Porsche Dynamic Chassis Control (PDCC) reservoir.
- Brake pads, brake discs and wear sensors.
- Refrigerant gas.
- All bulbs (except Xenon and LED lamps) and fuses.
- Batteries (including fair wear and tear on HV-batteries).
- Wiper blades, floor mats, fire extinguisher.
- Visual and acoustic defects, rattles.
- All filters, fluids, oils and greases.

As a Porsche ages, it might undergo visual and acoustic changes without affecting its functionality (e.g. cracks in the leather). Visual and acoustic concerns and the wear and tear items listed above are excluded from this warranty extension and should be attended to during normal scheduled servicing and maintenance.

Performance guaranteed. Down to the very last detail.

Porsche not only stands for performance and an unforgettable driving experience, but also for long vehicle life.

The Porsche Warranty Extension provides you with the following benefits:

- Coverage for Porsche vehicles up to 15 years old.*
- Worldwide validity.^
- Redeemable in every Official Porsche Centre.
- Optional duration: 12, 24 or 48 months.
- No mileage limit within the warranty period.
- All component repairs are covered, including parts and labour (excluding stated wear and tear items).
- Only Porsche Genuine Parts are used.
- The warranty and the ability to extend the warranty within the age and mileage limits is fully transferable provided the car is sold privately.*
- Complimentary Porsche Assistance.
- Complimentary mobility during warranty repairs.



*The warranty is not transferable to a sport driving school, licensed motor vehicle dealers acquiring the vehicle for the purpose of resale, rental car entities or businesses whose purpose is transporting passengers.

^The Warranty Extension will be honoured by a Porsche group entity if your vehicle is exported from Australia.

Masterful construction. Masterful maintenance.

Maintenance and Service by Porsche.

Your Porsche has scheduled service and maintenance intervals to ensure optimum safety and performance. By maintaining the recommended Porsche servicing schedule through an Official Porsche Centre you can also take advantage of the easy warranty extensions without the need for an additional inspection.

Your Service Consultant can advise you of the maintenance requirements based upon your vehicle's age and mileage. For more information speak to your Porsche Service Consultant today.

By using only high-performance oils, Porsche Genuine Parts and specialised tooling, we ensure that your vehicle remains 100% Porsche.



A Porsche is designed to be driven. Preferably all the time.

Porsche Assistance.

Included with your Porsche Warranty Extension is the Porsche Assistance program. Hopefully you will never need it. But in the case of an emergency – you're involved in a collision, sustain a flat battery or tyre, run out of fuel/charge or are locked out – Porsche Assistance will be there to assist you with all your needs.

This means that you have peace of mind coverage, 24 hours a day, seven days a week and 365 days a year should you need on-road assistance.

If your vehicle cannot be driven, contact Porsche Assistance on **1800 659 911**.



Warranty Conditions.

This warranty is given by:

Provider: Porsche Cars Australia Pty Ltd

ABN: 67 004 327 048

Business Address: 109-111 Victoria Parade, Collingwood, Victoria 3066, Australia

Postal Address: P.O. Box 280, East Melbourne, Victoria 8002, Australia

Phone: 1800 827 911

Email: customer.commitment@porsche.com.au

1. This document sets out the conditions under which the warranty is issued, the benefits of this warranty, the process by which a customer can make a claim under this warranty, and the warrantor's contact details (as set out above).

2. The warranty conditions listed herein do not affect any rights accruing to the customer under the terms of the pre-owned car sales contract or any new vehicle warranty that is currently valid. Importantly:

"Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service."

3. The operational functionality of all parts belonging to the following components or units of the vehicle described in the contract of purchase or service contract is covered by the warranty conditions set forth below (exceptions: see section 11):

- Engine, electric motor, HV-battery, fuel / cooling system, power train / transmission, suspension / steering, brake system, heating / air conditioning, electrics, body.

- To make a claim under the terms of this warranty, the customer must notify any Official Porsche Centre of a claim under this warranty and either provide details of the claim in writing or cause the Official Porsche Centre to take a written record of the claim. The Official Porsche Centre will then contact the customer to arrange a time for the vehicle to be assessed. A list of the Official Porsche Centres (and their respective addresses) are available on the Porsche AG website www.porsche.com.au

4. The Official Porsche Centre will undertake or otherwise arrange for any repair work to be performed free of charge to the customer in line with technical requirements by replacing or repairing defective parts.

5. Replaced parts removed from a vehicle become the property of the Official Porsche Centre commissioned to do the work.

6. There are no fees or charges associated with making a successful claim under this warranty.

7. If the cost of repair work exceeds the value of a replacement unit, the claim will be satisfied by fitting a replacement unit.

8. Only vehicles that are approved for road use and have not been changed or modified from the standard production condition are eligible for the warranty, unless the changes or modifications are carried out, undertaken or otherwise approved by Porsche.

9. Warranty claims are not valid if the defect or damage is caused:

- by using the vehicle for purposes other than those for which it is intended or subjecting it to undue force or stresses, e.g. in motor sports competition; or
- by mistreatment or over-loading of the vehicle (e.g. over-revving the engine); or
- by the vehicle having previously been repaired, maintained or serviced not in accordance with the Guarantee and Maintenance booklet; or
- by parts not approved by Porsche having been fitted in the vehicle; or
- by the vehicle having been modified or changed in a manner which is not approved by Porsche; or
- by the customer not following Porsche's instructions with regard to care and maintenance as stipulated in the Driver's Manual and the Guarantee and Maintenance booklet; or
- by an accident or impact; or
- as a result of ignoring vehicle warning indicators; or
- as a result of natural phenomena (including acts of God).

10. The cost of testing, measurement, adjustment and cleaning work relating to warranty claims which are refused under the terms of this warranty must be paid for by the customer (unless waived by the Official Porsche Centre in its discretion).

11. This warranty does not apply to the following wear and tear components or units of the vehicle:

- Spark plugs, drive belt, including drive belt deflection roller and tensioner.
- Clutch disc and pressure plate.
- Shock absorbers, tyres, tyre sealant, Porsche Dynamic Chassis Control (PDCC) reservoir.
- Brake pads, brake discs and wear sensors.
- Refrigerant gas.
- All bulbs (excluding Xenon and LED lamps) and fuses.
- Batteries (including fair wear and tear on HV-batteries).
- Wiper blades, floor mats, fire extinguisher.
- Visual and acoustic concerns or rattles, unless they impair vehicle functionality.
- All filters, fluids, oils and greases.

12. This warranty is valid worldwide with unlimited mileage within the duration of the warranty period.

13. If the vehicle is sold during the warranty period, the warranty and the ability to further extend this warranty is transferable to the new owner provided they are not a sport driving school, licensed motor vehicle dealer, a rental car entity or a business whose purpose is transporting passengers.

14. All claims arising under this warranty must be notified before expiry of the Warranty Period shown on the warranty certificate overleaf.

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Warranty Certificate for warranty extension of Porsche vehicles.

The owner acknowledges:

- this warranty is subject to the terms and conditions outlined within this brochure.
- they possess a copy of the Guarantee and Maintenance booklet for the below mentioned vehicle.

Owner name:

VIN:

Kilometres:

Warranty Period from:

Day Month Year

To:

Day Month Year

Official Porsche Centre no:

Official Porsche Centre stamp:

Official Porsche Centre signature:

Owner signature:

Date:

Day Month Year

PORSCHE

Using only Porsche Genuine Parts, specialist tools and equipment and a direct line to the factory, why would you take your most precious possession anywhere else?

Porsche Centre Brighton

855 Nepean Highway
Brighton VIC 3186
Tel: 03 9536 1911
porschebrighton.com.au

Porsche Centre Doncaster

839 Doncaster Road
Doncaster VIC 3108
Tel: 03 8849 8588
porschedoncaster.com.au

Porsche Centre Melbourne

109 – 111 Victoria Parade
Collingwood VIC 3066
Tel: 03 9473 0917
porschemelbourne.com.au

Porsche Centre Hobart

281 – 301 Argyle Street
Hobart TAS 7000
Tel: 03 6210 7000
porschehobart.com.au

Porsche Centre Canberra

92 Newcastle Street
Fyshwick ACT 2609
Tel: 02 6162 0911
porschecentrecanberra.com.au

Porsche Centre Newcastle

34 Griffiths Rd
Lambton NSW 2299
Tel: 1300 076 096
porschenewcastle.com.au

Porsche Centre Parramatta

326 Church Street
Granville NSW 2142
Tel: 02 9933 8900
porschecentreparramatta.com.au

Porsche Centre Sydney South

470 Gardeners Road
Alexandria NSW 2015
Tel: 02 9693 9000
porschesydnaysouth.com.au

Porsche Centre Willoughby

445 Willoughby Road
Willoughby NSW 2068
Tel: 02 8966 6900
porschewilloughby.com.au

Porsche Centre Adelaide

1 Main North Road
Medindie SA 5081
Tel: 08 8379 0777
porschecentreadelaide.com.au

Porsche Centre Perth

460 Scarborough Beach Road
Osborne Park WA 6017
Tel: 08 9273 3131
porschecentreperth.com.au

Porsche Centre Brisbane

147 Breakfast Creek Road
Newstead QLD 4006
Tel: 07 3867 6911
porschecentrebrisbane.com.au

Porsche Centre Gold Coast

1 Harvest Court
Southport QLD 4215
Tel: 07 5555 7911
porschegoldcoast.com.au

Porsche Centre Townsville

15 Bowen Road
Mundingburra QLD 4812
Tel: 07 4729 5222
porschetownsville.com.au